



Motorcycle Wash: In order to expedite origin inspection by your motorcycle, please provide the vehicle in clean condition. This allows for quick and fair evaluation of the vehicle prior to shipment, and establishes the standard for condition of delivery.

Size: Make sure your motorcycle is no larger than 96" long and 40" wide. Contact your Reindeer coordinator for special requirements.

Antennas: Antennas should be lowered or removed. Temporary antennas for cell phones or CB radios should also be removed.

Steering: Make sure the steering is unlocked and the keys are removed.

Mirrors: Fold the mirrors in if possible.

Personal Items: Do not leave or transport anything valuable in your motorcycle. Reindeer Auto Relocation is not responsible for anything loose inside your motorcycle, including cell phones, radar detectors, removable radios, household goods, sunglasses, etc. The U.S. Department of Transportation (DOT) prohibits the carrying of personal items on a truck licensed only for carrying motorcycle. Stored personal items can also increase the overall weight of your motorcycle, and could cause damage during transport. Any items left in the motorcycle are subject to removal upon inspection at state lines by the DOT.

Alarms: Alarms should be turned off for transport. If there are special instructions required to start a motorcycle in order to disarm the alarm, please inform your Reindeer coordinator or the carrier picking up your motorcycle. Reindeer is not responsible for drained batteries resulting from an alarm that has not been turned off.

Climate: Make sure your motorcycle is prepared for any climate. Replenish coolants, transmission oil, anti-freeze and other fluids, as needed. Reindeer is not responsible for preventable damage caused by Acts of Nature.

Locations: Make sure that both your pickup and drop-off locations are tractor-trailer accessible. A 75-80 ft. truck must be able to maneuver to and from each address.

Pickup/Delivery Times: Be sure that you have chosen locations that allow someone to be present between the hours of 8:00 a.m. to 5:00 p.m. Monday through Friday.

Contact Times: Be sure contact persons are available by phone between the hours of 8:00 a.m. and 5:00 p.m. Monday through Friday, and be sure that the phone numbers you provide are direct lines to those persons. Cell phones are usually the best. Pagers or voice mail numbers cannot be accepted.